



MAMLOUK PALACE RESORT
managed by SUNRISE Resorts & Cruises

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SENTIDO Hotels & Resorts as a brand stands for freedom, choice and for exotic places. We offer our guest outstanding service and quality standards in the 5 stars' deluxe resorts range combined with a supreme beach location. However, the true soul of SENTIDO is its innovative concept which ensures that each stay at SENTIDO Hotels & Resorts in an unforgettable experience.

Welcome to SENTIDO Mamlouk Palace Resort -Select-

Experience the Egyptian hospitality at the 5 stars (country category) SENTIDO Mamlouk Palace Resort with the oriental flair, a special family, friendly atmosphere and hotel facilities. The private sandy beach offers relaxing hours directly at the Red Sea. Here, you will enjoy breathless sunset and fantastic views to the desert, mountains and the turquoise waters of the Red Sea.

Located 19km (20 min) to Hurghada Centre and 15km (16 min) to Hurghada International Airport, the resort features a distinctive location.

Hotel Facilities

- Free Wi-Fi throughout the Resort
- 24-hours Front Desk
- Express Check-In/Out
- Multilingual Staff
- Concierge Service
- Guest Service Centre
- Luggage Room
- Taxi/Limousine Service
- Parking
- Laundry & Valet Service
- Business Centre
- ATM Machine (with exchange possibility)
- 24-hours On-call Doctor & Pharmacy
- Beauty Salon/Barber Shop
- Gift/Souvenir & Jewellery Shops

Meetings & Events

SENTIDO Mamlouk Palace Resort offers several venues for your event. We are prepared to host your meeting, conference, wedding, or any other type of event at our open beach side, poolside, and garden spaces. We also have two well-equipped conference rooms with a screen, a wireless microphone, TV, Computer, overhead projector and a flip chart which is tailored to your event's requirements.

| | Size (m ²) | Banquet Style | U-Shape Style | Theatre Style |
|-----------------|------------------------|---------------|---------------|---------------|
| Zomoroda | 125 | 50 Seats | 25 Seats | 100 Seats |
| Salamlik | 225 | 60 Seats | 35 Seats | 150 Seats |

Room & Bed Capacity

| Room Type | No. Rooms | Description | Size (m ²) |
|---|------------|--|------------------------|
| Standard Room (Back View) | 10 | Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Balcony | 36 |
| Standard Room (Garden View) | 91 | Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony (12 Connecting Rooms available) | 41 |
| Standard Room (Pool View) | 228 | Bedroom with King Size Bed, Bathroom with Bathtub, Terrace/Balcony | 41 |
| Standard Room (Partial Sea View) | 40 | Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony | 41 |
| Standard Room (Sea View) | 12 | Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony | 41 |
| Family Room (Bunk Bed) (Partial Sea-/Pool-/Garden View) | 50 | Bedroom with King Size Bed or Twin beds and Bunk Bed, Bathroom with Shower, Terrace/Balcony (one unit) | 41 |
| Family Suite (Pool-/Garden View) | 89 | Bedroom with King Size Bed, Seating Area interconnected with separate Living Room with two Sofa Beds, one Bathroom with Shower, Terrace/Balcony | 52.50 |
| Junior Suite (Sea View) | 2 | Bedroom with King Size Bed, Living Area, Bathroom with Shower, Balcony overlooking the Sea | 50 |
| Executive Suite (Sea View) | 6 | Bedroom with King Size Bed, Living Room, Bathroom with Bathtub, Terrace/Balcony | 66.50 |
| Special Needs Standard Room (Pool View) | 1 | Bedroom with Twin Beds, Bathroom with Walk-In Shower with a Seat, Wide Doors and Ramp to Terrace | 41 |
| Special Needs Family Suite (Garden View) | 1 | Bedroom with King Size Bed, Seating Area interconnected with separate Living Room with two Sofa Beds, Bathroom with Walk-In Shower with a Seat, Wide Doors and Ramp to Terrace | 52.50 |
| Total Rooms | 530 | | |

Room View

| Room View | Sea View | Partial Sea View | Pool View | Garden View | Back View |
|--------------------------------------|----------|------------------|-----------|-------------|-----------|
| Standard Room | | - | - | - | 10 |
| Standard Room | 12 | 40 | 228 | 91 | - |
| Family Room | - | 4 | 32 | 14 | - |
| Family Suite | - | - | 21 | 68 | - |
| Junior Suite | 2 | - | - | - | - |
| Executive Suite | 6 | - | - | - | - |
| Special Needs (Standard Room) | - | - | 1 | - | - |
| Special Needs (Family Suite) | - | - | - | 1 | - |

Room Facilities

- SAT HD/LED TV
- Wi-Fi (free of charge)
- Telephone
- Safe Box (Laptop Size)
- Luggage Rack
- Air Conditioning
- Mini-Bar
- Coffee & Tea-Making Facilities
- Hairdryer & Magnifying Mirror
- Bathrobe & Slippers
- Aurora Senses Bathroom Amenities
- Scale (upon request)
- In-Room Dining Services (chargeable)
- Iron & Ironing Board (upon request)
- Adapters & Plugs (upon request)
- Bathroom with Shower/Bathtub
- Balcony or Terrace
- Connected Rooms available
- Smoking & Non-Smoking Rooms available

Restaurants

| Name | Seating Capacity | Opening Hours (Summer) | Opening Hours (Winter) | Type of Serving |
|-----------------------------------|-----------------------------|---|---|---|
| Shahzad Restaurant | 420 Indoors 150 Outdoors | 07:00 – 10:30 13:00 – 15:00 19:00 – 22:00 | 07:00 – 10:30 12:30 – 14:30 18:30 – 22:00 | Open Buffet International Cuisine |
| Frida Restaurant | 74 Indoors | 19:00 – 22:00 22:30 – 01:00 | 18:30 – 22:00 22:30 – 01:00 | À La Carte Mexican Cuisine |
| Manzoku Restaurant | 65 Indoors 35 Outdoors | 19:00 – 22:00 | 18:30 – 22:00 | À la Carte Asian Cuisine |
| La Terraza Restaurant | 80 Outdoors | 19:00 – 22:00 | 18:30 – 22:00 | À la Carte Spanish Cuisine |
| Chimichurri* Restaurant | 50 Indoors | 19:00 – 22:00 | 18:30 – 22:00 | À la Carte Grill Cuisine |

*Chargeable

Restaurants at neighbouring SUNRISE Garden Beach Resort -Select-

| Name | Seating Capacity | Opening Hours (Summer) | Opening Hours (Winter) | Type of Serving |
|--|---------------------------|--|--|--|
| Basilico Restaurant | 85 Indoors 60 Outdoors | 18:30 – 22:00 | 18:30 – 22:00 | À la Carte <i>Italian Cuisine</i> |
| Gamila Restaurant | 154 Indoors | 07:00 – 10:00* 12:00 – 17:00 19:00 – 22:00 | 07:00 – 10:00* 12:00 – 17:00 18:30 – 22:00 | À la Carte <i>Egyptian Cuisine</i> |
| The Boulevard Burger House | 22 Indoors 32 Outdoors | 19:00 – 22:00 | 18:30 – 22:00 | À la Carte <i>Burger</i> |
| Mongolian Grill Restaurant | 80 Outdoors | 19:00 – 22:00 | 18:30 – 22:00 | À la Carte <i>Mongolian Cuisine</i> |
| Nasaya* Restaurant & Lounge | 100 Outdoors | 19:00 – 00:00 | 19:00 – 00:00 | À la Carte <i>Fusion Cuisine</i> |

*Chargeable

Snacks

| Name | Seating Capacity | Opening Hours (Summer) | Opening Hours (Winter) |
|--|------------------|------------------------|------------------------|
| Aybak Lobby Bar Tea Time & Cookies | 128 Indoors | 15:00 – 17:00 | 15:00 – 17:00 |
| Gamila Arabian Restaurant | 154 Outdoors | 12:00 – 17:00 | 12:00 – 17:00 |
| Splash Pool Bar | 95 Outdoors | 12:00 – 17:00 | 12:00 – 17:00 |
| Shakes & Bakes Bar | 46 Outdoors | 13:00 – 18:00 | 13:00 – 18:00 |

Bars

| Name | Seating Capacity | Opening Hours (Summer) | Opening Hours (Winter) |
|-------------------------------------|------------------|------------------------|------------------------|
| Aybak Lobby Bar | 128 Indoors | 24-hours | 24-hours |
| The Terrace Shisha Lounge | 163 Outdoors | 13:00 – 00:00 | 13:00 – 00:00 |
| D- Beats Club | 58 Indoors | 18:00 – 02:00 | 18:00 – 02:00 |
| The Nubian Shisha Tent* | 40 Indoors | 18:00 – 00:00 | 18:00 – 00:00 |
| Splash Pool Bar | 95 Outdoors | 10:00 – 18:00 | 10:00 – 18:00 |
| Island Pool Bar | 32 Outdoors | 10:00 – 18:00 | 10:00 – 17:00 |
| Chiringuito Beach Bar | 100 Outdoors | 10:00 – 22:00 | 10:00 – 22:00 |

*Chargeable

Recreation & Leisure Facilities:

SUNRISE Aqua Park at SUNRISE Garden Beach Resort -Select-

| Name | Pool Depth (cm) | Opening Hours (Summer) | Opening Hours (Winter) | Sun Loungers |
|------------------|-----------------|--------------------------------|--------------------------------|--------------|
| Aqua Park | 120 | 10:00 – 12:00 15:00 – 17:00 | 10:00 – 12:00 14:00 – 16:00 | 235 |

Water Area & Perimeter

Featuring 11 Slides: Black-hole, Rafting Slide, Compact Slide, Free-fall Slide, Multi Slid, Wave Slide, Tunnel-free Fall Slide, Space-hole. SUNRISE Garden Beach Resort's Aqua Park provides the best outing for the entire family. Kid's Play Zone with Slides adapted to small Children: Octopus, Rabbit and Snake. Minimum height to use the slides is 120cm.

Water Area-2472m², Perimeter-200m

Pools & Beach

| Pool | Depth (cm) | | Size (m ³) | Sun Loungers |
|--|------------|---------|------------------------|--------------|
| | Minimum | Maximum | | |
| Family Pool (Heated in Winter) | 0 | 155 | 1500 | 250 |
| Aqua Pool | 0 | 165 | 4500 | 450 |
| Beach (Length) | | | 400 | 350 |

Spa & Wellness

| | |
|---------------------|---|
| Spa | Opening Hours: 9:00 – 19:00 (chargeable) Sauna, Jacuzzi, Steam Bath, Turkish Bath, Massage & Treatment Rooms Age: (+16) |
| Gym | Opening Hours: 07:00 – 20:00 (free of charge) Age: (+16) |
| Beauty Salon | Opening Hours: 10:00 – 19:00 (chargeable) Large variety of Treatments such as Manicures, Pedicures, Facial Treatment & Hair Styling |

Kids Club

| | |
|-----------------------|--|
| Name: | Kids Planet |
| Opening Hours: | Open 6 Days according to Schedule 10:00 – 13:00 and 15:00 – 17:00 |
| Languages: | German, English, French & Russian |
| Age: | 3 -12 years |

SUNRISE Kids Planet is led by Professional Caretakers.

We set up a Kids Club with several programs including:

- Mini Aqua Park
- Kids Swimming Pool
- Kids Playground
- Kids Food Corner
- Sports Activities
- Arts and Crafts
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Mini-Disco
- Movie Nights
- Baby-Sitting Service available (upon request, chargeable)

Evening Entertainment

- Live Music
- Daily Evening Animation Shows
- Amphitheatre (at SUNRISE Garden Beach Resort)
- D- Beats Club with Resident DJ

Water Activities

- Aqua Park at SUNRISE Garden Beach Resort (11 slides)
 - Aqua Aerobics
 - Swimming Competitions
 - Olympic Games
 - Water Polo
 - Complimentary Introduction Trial Dive in the Pool
- Extra Charge:**
- International Diving Centre
 - Banana Boat, Crazy Eight & Donuts
 - Aqua Centre
 - Sailing
 - Kayaking
 - Paddling
 - Windsurfing
 - Parasailing
 - Snorkelling
 - Boat Trips: Yachts and Glass Boats
 - Scuba Diving

Sports Activities

- Football Court (5x5)
- Beach Volleyball
- 2 Acrylic Tennis Courts
- Multi-Purpose Court
- Table Tennis
- Darts
- Archery
- Boccia/French ball
- Aerobics
- International Animation Team with daily Programs

Extra Charge:

- Flood Light for Tennis Courts
- Horseback Riding School
- Billiard Room (+12)